은지영어 고1 모의고사 변형 26년10월32번

32-01

어법 판단 (밑줄형) · 객관식

다음 글의 밑줄 친 (a)~(e) 중, 어법상 틀린 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or (a) enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to (b) what they said. Second, they must feel like the other person comprehended (c) that they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even (d) have comprehended it (e) completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① (a)
② (b)
③ (c)
④ (d)
⑤ (e)

32-02

어법 선택 (괄호형) · 객관식

(A), (B), (C)의 각 네모 안에서 어법에 맞는 표현으로 가장 적절한 것은?

Individuals, (A) [whether / that] clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is (B) [listening / listened] to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that (C) [demonstrates / demonstrate] they listened, it is impossible to know whether or not they actually did.

① whether - listened - demonstrates
② that - listening - demonstrate
③ whether - listened - demonstrate
④ whether - listening - demonstrates
⑤ that - listening - demonstrates

32-03

어휘 적절성 (밑줄형) · 객관식

다음 글의 밑줄 친 부분 중, 문맥상 낱말의 쓰임이 적절하지 않은 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to (a) resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person (b) gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is (c) crucial. Imagine talking to someone who provided (d) constant response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of (e) external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① (a)
② (b)
③ (c)
④ (d)
⑤ (e)

32-04

어휘 선택 (괄호형) · 객관식

(A), (B), (C)의 각 네모 안에서 문맥에 맞는 낱말로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to (A) [resolve / overlook] them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person (B) [comprehended / misinterpreted] what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of (C) [external / internal] sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① resolve - misinterpreted - internal
② overlook - comprehended - external
③ resolve - misinterpreted - external
④ overlook - misinterpreted - internal
⑤ resolve - comprehended - external

32-05

빈칸 추론 (단어/구) · 객관식

다음 글의 빈칸에 들어갈 말로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to _____. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① ignore the message
② criticize the speaker
③ provide a reaction
④ remain silent
⑤ agree with them

32-06

빈칸 추론 (절/표현) · 객관식

다음 글의 빈칸에 들어갈 말로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. _____ it is impossible to know whether or not they actually did.

① Because the speaker feels satisfied with the silence
② If the other person agrees with our opinion entirely
③ Since they already understood our intentions clearly
④ Without some sort of external sign that demonstrates they listened
⑤ Although they show a clear sign of their attention

32-07

순서 배열 · 객관식

주어진 글 다음에 이어질 글의 순서로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them.

(A) First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react.

(B) But for someone to feel acknowledged, three things must occur. These steps ensure that the communication is not just one-sided but effectively received by the listener.

(C) This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said, but without some sort of external sign, it is impossible to know whether or not they actually did.

① (C)-(B)-(A)
② (B)-(C)-(A)
③ (A)-(C)-(B)
④ (C)-(A)-(B)
⑤ (B)-(A)-(C)

32-08

문장 삽입 · 객관식

글의 흐름으로 보아, 주어진 문장이 들어가기에 가장 적절한 곳은?

This final part is crucial because it provides the necessary feedback for the speaker.

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. ① But for someone to feel acknowledged, three things must occur. ② First, they must feel like the other person gave heed to what they said. ③ Second, they must feel like the other person comprehended what they said. ④ And third, the other person has to react. ⑤ Imagine talking to someone who provided no response. They might have attended to everything we said, but without some sort of external sign, it is impossible to know whether or not they actually did.

32-09

내용 일치/불일치 · 객관식

다음 글의 내용과 일치하지 않는 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① It is difficult to confirm if someone listened if they do not provide any outward response.
② People generally want to feel that their concerns are being addressed by others.
③ To feel acknowledged, it is necessary for the listener to pay attention to the speaker.
④ A listener's internal comprehension is enough to make the speaker feel heard without any signs.
⑤ Understanding what the speaker said is one of the requirements for feeling heard.

32-10

주제/제목/요지 · 객관식

다음 글의 주제로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① The importance of providing visible reactions to make others feel heard
② The difference between hearing sounds and understanding meanings
③ The difficulty of resolving customer complaints in a short time
④ Various ways to improve communication skills in professional settings
⑤ The psychological reasons why people want to speak to managers

32-11

무관한 문장 · 객관식

다음 글에서 전체 흐름과 관계 없는 문장은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. ① But for someone to feel acknowledged, three things must occur. ② First, they must feel like the other person gave heed to what they said. ③ Second, they must feel like the other person comprehended what they said. ④ In fact, many companies are investing heavily in training programs to improve the technical skills of their employees. ⑤ And third, the other person has to react, as without some sort of external sign, it is impossible to know whether or not they actually listened.

32-12

요약문 완성 · 객관식

다음 글의 내용을 한 문장으로 요약하고자 한다. 빈칸 (A)와 (B)에 들어갈 말로 가장 적절한 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

To make someone feel that they are being heard, a listener must not only pay attention and understand the message but also provide a(n) _____(A) _____ response that _____(B)_____ their engagement.

① verbal - denies
② outward - confirms
③ internal - hides
④ silent - proves
⑤ immediate - ignores

32-13

어법 조합형 · 객관식

다음 밑줄 친 ⓐ~ⓕ 중, 어법상 틀린 것끼리만 짝지은 것은?

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone ⓐ is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to ⓑ which they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who ⓒ provided no response. They might ⓓ have attended to everything we said. They might even have comprehended it ⓔ complete. But without some sort of external sign that ⓕ demonstrates they listened, it is impossible to know whether or not they actually did.

① ⓑ, ⓔ
② ⓑ, ⓓ, ⓕ
③ ⓐ, ⓑ
④ ⓒ, ⓓ
⑤ ⓐ, ⓒ, ⓔ

32-14

어휘 조합형 · 객관식

다음 밑줄 친 ⓐ~ⓕ 중, 문맥상 낱말의 쓰임이 적절하지 않은 것끼리만 짝지은 것은?

Individuals, whether clients or otherwise, desire to feel ⓐ acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to ⓑ ignore them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave ⓒ heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is ⓓ trivial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it ⓔ completely. But without some sort of ⓕ internal sign that demonstrates they listened, it is impossible to know whether or not they actually did.

① ⓑ, ⓓ
② ⓐ, ⓒ
③ ⓐ, ⓒ, ⓔ
④ ⓑ, ⓓ, ⓔ, ⓕ
⑤ ⓑ, ⓓ, ⓕ

32-15

어법 고쳐쓰기 · 서술형

다음 글에서 어법상 틀린 곳을 2곳 찾아 바르게 고쳐 쓰시오.

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attend to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually were.

32-16

본문 빈칸 완성 · 서술형

다음 글의 내용에 맞게 빈칸에 알맞은 단어를 쓰시오.

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave (1)_____ to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of (2)_____ sign that demonstrates they listened, it is impossible to know whether or not they actually did.

32-17

조건 영작 · 서술형

다음 우리말을 [조건]에 맞게 영작하시오.

그들이 실제로 귀를 기울였는지 아닌지를 아는 것은 불가능하다.

[조건] it is impossible로 시작할 것
[조건] 접속사 whether를 사용할 것
[조건] 12단어 이내로 쓸 것

32-18

주제 영작 · 서술형

다음 글의 주제를 영작하고자 할 때, 주어진 단어를 활용하여 영작하시오.

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

necessity / external / sign / make / feel / acknowledge

32-19

요약 서술형 · 서술형

다음 글의 내용을 한 문장으로 요약하고자 한다. 빈칸에 들어갈 알맞은 단어를 글에서 찾아 쓰시오. (어형 변화 가능)

Individuals, whether clients or otherwise, desire to feel acknowledged. When someone contacts client service, asks to speak to a supervisor, or enters your office with something on their mind, they desire to feel like someone is listening to their worries and going to resolve them. But for someone to feel acknowledged, three things must occur. First, they must feel like the other person gave heed to what they said. Second, they must feel like the other person comprehended what they said. And third, the other person has to react. This final part is crucial. Imagine talking to someone who provided no response. They might have attended to everything we said. They might even have comprehended it completely. But without some sort of external sign that demonstrates they listened, it is impossible to know whether or not they actually did.

To ensure that a speaker feels (1)_____, a listener must provide a clear (2)_____ that they are paying attention.

은지영어 고1 모의고사 변형 26년10월32번 · 정답 및 해설

빠른 정답 01 ③ 02 ④ 03 ④ 04 ⑤ 05 ③ 06 ④ 07 ⑤ 08 ⑤ 09 ④ 10 ① 11 ④ 12 ② 13 ① 14 ⑤ 15 서술 16 서술 17 서술 18 서술 19 서술

32-01 어법 판단 (밑줄형) (객관식)

정답: ③ (c) that → what

[정답 해설]
(c)가 포함된 절에서 comprehended의 목적어가 빠져 있으며, 선행사가 존재하지 않으므로 명사절 접속사 that이 아닌 관계대명사 what을 사용해야 한다. (a)는 asks와 병렬 구조를 이루는 3인칭 단수 동사로 적절하다. (b)는 heed to의 목적어 역할을 하는 명사절을 이끄는 관계대명사 what으로 적절하다. (d)는 과거의 추측을 나타내는 might have p.p. 구문으로 적절하다. (e)는 동사 comprehended를 수식하는 부사로 적절하다.
해석: 두 번째로, 그들은 상대방이 그들이 말한 것을 이해했다고 느껴야 한다.

32-02 어법 선택 (괄호형) (객관식)

정답: ④ (A) whether (B) listening (C) demonstrates

[정답 해설]
(A) 'A이든 아니든'이라는 양보의 의미를 나타내기 위해 접속사 whether가 필요하다. (B) be동사(is) 뒤에서 '듣고 있는 중이다'라는 능동의 진행 의미를 나타내기 위해 현재분사 listening이 적절하다. (C) 주격 관계대명사 that의 선행사가 단수 명사인 some sort of external sign이므로 단수 동사인 demonstrates를 써야 한다.
해석: 고객이든 아니든 사람들은 자신의 말이 경청되고 있다고 느끼기를 원한다. … 하지만 그들이 경청했다는 것을 보여주는 일종의 외적인 신호가 없다면, 그들이 실제로 그랬는지 아닌지를 아는 것은 불가능하다.

32-03 어휘 적절성 (밑줄형) (객관식)

정답: ④ (d) constant → no

[정답 해설]
글의 흐름상 반응이 없는 사람과 대화하는 상황을 가정하여 반응의 중요성을 강조하고 있으므로, constant(끊임없는)가 아니라 no(없는)가 문맥상 적절하다. (a) resolve(해결하다), (b) gave heed(주의를 기울이다), (c) crucial(중요한), (e) external(외부의)은 모두 문맥상 자연스럽다.
해석: 아무런 반응을 제공하지 않는 누군가와 대화하는 것을 상상해 보라.

32-04 어휘 선택 (괄호형) (객관식)

정답: ⑤ (A) resolve (B) comprehended (C) external

[정답 해설]
(A) 고객 서비스에 연락하는 사람들은 자신의 문제가 해결(resolve)되기를 원하지 간과(overlook)되기를 원하지 않는다. (B) 경청되었다고 느끼기 위한 두 번째 조건은 상대방이 내용을 이해(comprehended)하는 것이지 오해(misinterpreted)하는 것이 아니다. (C) 상대방이 들었다는 것을 알기 위해서는 겉으로 드러나는 외적인(external) 신호가 필요하다.
해석: 고객 서비스에 전화를 걸거나 관리자와 대화하기를 요청할 때, 그들은 누군가가 자신의 고민을 듣고 그것을 해결해 줄 것이라고 느끼고 싶어 한다.

32-05 빈칸 추론 (단어/구) (객관식)

정답: ③ provide a reaction

[정답 해설]
글의 후반부에서 반응(response)이 없는 상황을 가정하며 외적인 신호(external sign)의 중요성을 강조하고 있다. 따라서 경청되었다고 느끼기 위한 세 번째 조건은 '반응을 제공하는 것'이 되어야 한다. 원문의 'react'를 'provide a reaction'으로 패러프레이징한 ③가 정답이다.
해석: 그리고 세 번째로, 상대방은 반응을 보여야 한다.

32-06 빈칸 추론 (절/표현) (객관식)

정답: ④ Without some sort of external sign that demonstrates they listened

[정답 해설]
빈칸 뒤의 내용이 '그들이 실제로 들었는지 아닌지 아는 것이 불가능하다'는 결론이므로, 그 원인에 해당하는 '들었다는 것을 보여주는 외적인 신호가 없다면'이라는 조건이 들어가는 것이 논리적으로 적절하다.
해석: 하지만 그들이 경청했다는 것을 보여주는 일종의 외적인 신호가 없다면, 그들이 실제로 그랬는지 아닌지를 아는 것은 불가능하다.

32-07 순서 배열 (객관식)

정답: ⑤ (B)–(A)–(C)

[정답 해설]
주어진 글에서 사람들이 경청받고 싶어 한다는 일반적인 욕구를 언급한 후, (B)에서 '경청되었다고 느끼기 위해 세 가지 일이 일어나야 한다'며 구체적인 조건 제시를 시작한다. (A)에서 First,

Second, Third를 통해 그 세 가지 조건을 나열하고, (C)에서 세 번째 조건(반응)이 왜 중요한지 부연 설명하며 마무리하는 것이 자연스럽다.
해석: (B) 하지만 누군가가 경청되었다고 느끼기 위해서는 세 가지 일이 일어나야 한다. ... (A) 첫째, 그들은 상대방이 자신이 말한 것에 주의를 기울였다고 느껴야 한다. ... (C) 이 마지막 부분이 핵심이다. 반응을 보이지 않는 누군가와 대화하는 것을 상상해 보라.

32-08 문장 삽입 (객관식)

정답: ⑤

[정답 해설]
주어진 문장의 'This final part'는 앞 문장에서 언급된 세 번째 조건인 'the other person has to react'를 가리킨다. 따라서 세 번째 조건이 언급된 직후이자, 반응이 없는 상황을 가정하는 문장 앞인 ⑤번 위치가 가장 적절하다.
해석: 이 마지막 부분은 화자에게 필요한 피드백을 제공하기 때문에 매우 중요하다.

32-09 내용 일치/불일치 (객관식)

정답: ④ A listener's internal comprehension is enough to make the speaker feel heard without any signs.

[정답 해설]
글의 마지막 부분에서 외적인 신호(external sign) 없이는 상대방이 실제로 들었는지 알 수 없다고 명시하고 있으므로, 내면적인 이해만으로는 화자가 경청되었다고 느끼게 하기에 충분하지 않다. 따라서 ④번은 글의 내용과 일치하지 않는다.
해석: 청자의 내면적인 이해는 아무런 신호 없이도 화자가 경청되었다고 느끼게 하기에 충분하다.

32-10 주제/제목/요지 (객관식)

정답: ① The importance of providing visible reactions to make others feel heard

[정답 해설]
이 글은 사람들이 경청되었다고 느끼기 위해 필요한 세 가지 조건(주의, 이해, 반응)을 설명하며, 특히 마지막 조건인 '반응'이 상대방에게 경청의 증거를 제공하는 데 매우 중요하다는 점을 강조하고 있다. 따라서 ①가 가장 적절한 주제이다.
해석: 타인이 경청받고 있다고 느끼게 하기 위해 가시적인 반응을 제공하는 것의 중요성

32-11 무관한 문장 (객관식)

정답: ④

[정답 해설]
이 글은 타인이 경청되었다고 느끼게 하는 조건에 대해 설명하고 있다. 하지만 ④번 문장은 직원의 기술적 능력을 향상시키기 위한 기업의 투자에 대해 언급하고 있어, 경청의 조건이라는 글의 핵심 논지와는 무관하다.
해석: 사실, 많은 기업들이 직원들의 기술적 능력을 향상시키기 위해 교육 프로그램에 집중적으로 투자하고 있다.

32-12 요약문 완성 (객관식)

정답: ② outward – confirms

[정답 해설]
상대방이 경청받고 있다고 느끼게 하려면 주의와 이해뿐만 아니라, 겉으로 드러나는(outward) 반응을 통해 자신이 경청하고 있다는 사실을 확인(confirms)시켜 주어야 한다.
해석: 누군가가 경청받고 있다고 느끼게 하려면, 청자는 주의를 기울이고 메시지를 이해할 뿐만 아니라 자신의 참여를 확인시켜 주는 외적인 반응을 제공해야 한다.

32-13 어법 조합형 (객관식)

정답: ① ⓑ, ⓔ가 어법상 틀림

[정답 해설]
ⓑ: said의 목적어가 없고 선행사가 없으므로 관계대명사 which가 아닌 what을 써야 한다. ⓔ: 동사 comprehended를 수식해야 하므로 형용사 complete가 아닌 부사 completely를 써야 한다. ⓐ는 현재진행형, ⓒ는 과거동사, ⓓ는 과거의 추측(might have p.p.), ⓕ는 주어-동사 수일치로 모두 적절하다.
해석: ⓑ 그들이 말한 것(what they said), ⓔ 그것을 완전히(completely) 이해했을지도 모른다.

32-14 어휘 조합형 (객관식)

정답: ⑤ ⓑ, ⓓ, ⓕ가 문맥상 부적절

[정답 해설]
ⓑ: 고객은 자신의 고민이 해결되기를 원하므로 ignore(무시하다)는 부적절하며 resolve가 적절하다. ⓓ: 반응을 보이는 것은 매우 중요하므로 trivial(사소한)은 부적절하며 crucial이 적절하다. ⓕ: 상대방이 들었다는 것을 알기 위해서는 겉으로 드러나는 신호가 필요하므로 internal(내면의)은 부적절하며 external이 적절하다.
해석: ⓑ 그들을 해결해 줄(resolve), ⓓ 이 마지막 부분은 중요하다(crucial), ⓕ 외적인 신호(external sign).

32-15 어법 고쳐쓰기 (서술형)

모범답안: 1. attend → attended
2. were → did

[정답 해설]
조동사 have p.p. 구문과 일반동사를 대신하는 대동사 용법을 묻는 문제이다.
해석: 그들은 우리가 말한 모든 것에 주의를 기울였을지도 모른다. ... 그들이 실제로 그랬는지(들었는지) 아닌지를 아는 것은 불가능하다.

32-16 본문 빈칸 완성 (서술형)

모범답안: (1) heed (2) external

[정답 해설]
(1) '주의를 기울이다'라는 표현인 'gave heed to'를 완성하는 단어이다. (2) 상대방이 들었다는 것을 보여주는 '외적인 신호'를 의미하는 'external sign'을 완성하는 단어이다.
해석: (1) 상대방이 자신이 말한 것에 주의를 기울였다고 느껴야 한다. (2) 그들이 경청했다는 것을 보여주는 일종의 외적인 신호가 없다면...

32-17 조건 영작 (서술형)

모범답안: It is impossible to know whether or not they actually listened.

[정답 해설]
가주어 it + 진주어 to know 구문을 쓰고, «~인지 아닌지»는 명사절 접속사 whether (or not)로 나타낸다. 이 문장만 따로 영작하므로 대동사 did 로 받을 앞 동사가 없다 — «귀를 기울였는지»를 listened 로 직접 쓴다. 모범답안은 11단어로 조건에 맞는다.
해석: 그들이 실제로 귀를 기울였는지 아닌지를 아는 것은 불가능하다.

[전문 해석]
그들이 실제로 귀를 기울였는지 아닌지를 아는 것은 불가능하다.

32-18 주제 영작 (서술형)

모범답안: The necessity of external signs to make people feel acknowledged.

[정답 해설]
글의 핵심 소재인 '외적인 신호(external signs)'와 '인정받는다고 느끼게 하는 것(make people feel acknowledged)'의 '필요성(necessity)'을 조합하여 주제문을 작성한다. feel 뒤에 과거분사 acknowledged를 사용하는 것에 유의한다.
해석: 사람들이 인정받는다고 느끼게 하기 위한 외적인 신호의 필요성

32-19 요약 서술형 (서술형)

모범답안: (1) acknowledged (2) response

[정답 해설]
(1) 화자가 '인정받는다' 또는 '자신의 말이 경청된다'고 느끼게 하는 것이 글의 목적이므로 acknowledged가 적절하다. (2) 상대방이 듣고 있다는 것을 보여주기 위해 필요한 것은 '반응'이므로 response가 적절하다.
해석: 화자가 자신의 말이 경청되고 있다고 느끼게 하려면, 청자는 자신이 주의를 기울이고 있다는 명확한 반응을 제공해야 한다.